

Have you faced abusive language, insults, threats or intimidation from customers?

Our incident pathway will equip you
with the tools to cope with a
challenging situation.

retailtrust.org.uk/incident-pathway
0808 801 0808
ROI 1800 911 810



**Digital self-help,
training and
online therapy**



**24-hour helpline,
signposting
and ongoing
therapy**



**Enhanced
support
following an
incident**



#RESPECTRETAIL

**Retail
TRUST**
1832 ONWARDS